

Episode 34: Guest bios

Episode name: Managing Complaints against Lawyers

Guest(s): Roger Gimblett

ROGER GIMBLETT

Complaints Manager at the OLSC

Roger Gimblett is the Complaints Manager at the Office of the Legal Services Commissioner (OLSC) in New South Wales.

Roger was previously an Investigating Solicitor with the Professional Standards Department of the Law Society of New South Wales, a position he held for some 14 years.

In his role at the OLSC, Roger leads a team handling complaints about lawyers, with an emphasis on complaints relating to consumer matters and legal costs.

Roger's previous professional experience includes several years in general practice in New Zealand and work with large firms and a federal Ombudsman in Sydney.

He spent two years working outside law for a major theatre company, then owned by Janet Holmes a Court, in London's West End. Roger regularly addresses University and professional bodies on the topic of legal regulation.

DAVID TURNER

Host

David Turner has a gift for teasing out people's stories, so it's no wonder he is Hearsay's host. With a double Bachelor of Arts and Laws from Macquarie University, he is also an MBA candidate at UNSW's Australian Graduate School of Management.

When he isn't interviewing people on Hearsay, David is a lawyer at Assured Legal Solutions, a boutique financial services law firm located in Sydney's CBD. Prior to joining Assured, he was called to the NSW Bar, and is a former President of NSW Young Lawyers and a former Councillor of the Law Society of NSW.

David spends the little downtime that he has left reading historical fiction and tinkering on home improvement projects.

You can access David's bio on the Assured Legal Solutions website [here](#).